

June 29, 2007

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Joe:

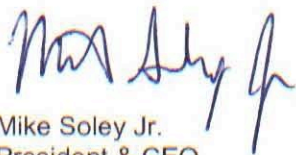
A belated note here for your help in renewing Miller-Bradford & Risberg's AT&T telecommunications services. You successfully played our AT&T Direct Rep off of an AT&T Enhanced Solutions Provider, getting us better vendor accountability and a better price.

You also cleaned up a number of small details for Miller-Bradford & Risberg including:

- ❖ Getting rid of Third Party Provider charges at our Rockford, Eau Claire and Sussex locations.
- ❖ Saving MBR almost \$200 per month on renewal of our PRI in De Pere.
- ❖ Getting rid of local call usage packs we were prepaying and overpaying for in our Madison and De Pere locations.
- ❖ Dropping cost of our local calls from .110 per call to .065 cents per call.
- ❖ Finding 3 unused POTS lines we weren't using at De Pere.
- ❖ Getting rid of 3 LineBacker charges at \$9.00 each at the Sturtevant location.
- ❖ Getting us a \$385 signing bonus for renewing our Centrex lines in Eau Claire.

You took all of this off my plate and as an aside; you are always prompt in returning my calls or emails. Continued good luck with your new business.

Regards,



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