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June 30, 2007

THE ELEMENTS OF EXCELLENCE

Joe Kitzinger
K-Consult, LLC
N108 W16076 Carriage Avenue
Germantown, WI 53022

Joe:

I just wanted to say thank you for K-Consult's audit and renegotiation of International Thermal Systems telecom services. Your network of industry contacts, telecom expertise and negotiations skills resulted in a 52% monthly savings or more than \$920 per month on our telecom bills.

You provided us better pricing on our ISDN PRI, POTs lines, Internet circuit and Long Distance services. You found 9 unused POTs lines we had been paying for and had them disconnected. You rid us of 3 Third Party billing "scams" and got us a back credit for these services. But the real kicker was the error you found on our ISDN PRI bill that resulted in us getting a \$5,400.00 credit from AT&T.

Unbelievable! Thanks again Joe.

A handwritten signature in black ink that reads "Gary Richtmyre". The signature is fluid and cursive, with the first name "Gary" being particularly prominent.

Gary Richtmyre
Information Systems Director
International Thermal Systems, LLC