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**PUBLIC WORKS/ENGINEERING**

July 16, 2009

Joe Kitzinger  
K-Consult, LLC  
N108W16076 Carriage Avenue  
Germantown, WI 53022

Joe:

Kudos on the Telecom Audit you performed on the City of Mequon's Telecom services. Your expertise ended up saving the City of Mequon over \$8,700.00 annually. I was impressed in that you found 8 separate and distinct cost saving items via your audit. Including:

- Getting rid of an unused circuit running between one of our Lift Stations to the Police Department that we were not aware of.
- Replacing 3 smaller "special circuits" running between City Hall and the Highway and Parks Department with a more cost effective T-1.
- Downsizing the Local Calling plan on our ISDN PRI at Police Department so as to not over-pay for our local minutes.
- Downsizing the Local Calling plan on our ISDN PRI at City Hall so as to not over-pay for our local minutes.
- Moving 7 Analog lines at Weyenberg Library to the State of Wisconsin Centrex plan.
- Getting us Free, Unlimited Local Calling and Extended Community Calling on the Centrex Lines at Weyenberg Library.
- Moving all the our Long Distance from Telegation to the State of Wisconsin Long Distance program and getting rid of unnecessary PICC and Line charges in the process.
- Cancelling a Legacy MCI Long Distance account at the Port Washington Road Fire Department that had no long distance usage but were still being charged a monthly minimum fee on.

Going forward we will probably take your advice and move our remaining Analog Lines to the State of Wisconsin Centrex program when our AT&T contract comes up for renewal. Thanks again for your efforts!

Best Regards;

Jon Garms  
Director of Public Works